Southwire™ | TOOLS & EQUIPMENT

WARRANTY ON SOUTHWIRE ELECTRICIAN'S NON-ELECTRONIC HAND TOOLS

What Does This Warranty Cover?

Southwire Company, LLC warrants this product to be free from defects in materials and workmanship for the life of the product. This warranty does not cover normal wear and tear resulting from product use, nor does it cover damage arising out of misuse, abuse, modification, and/or improper maintenance of the product. If the product breaches this warranty, Southwire will replace the product free of charge. If Southwire no longer manufactures the product, then it will, at its option, replace the nonconforming product with a substantially similar Southwire product or refund the purchase price.

SOUTHWIRE MAKES NO WARRANTY THAT THE PRODUCT WILL BE MERCHANTABLE OR FIT FOR ANY PARTICULAR PURPOSE. SOUTHWIRE MAKES NO OTHER WARRANTY, EXPRESSED OR IMPLIED, OTHER THAN THE WARRANTY SPECIFICALLY SET FORTH HEREIN. SOUTHWIRE WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY BREACH OF THIS WARRANTY.

This warranty is void if this product is used for rental purposes. No product reseller is authorized to extend any other warranty on Southwire's behalf relating to this product, and no such reseller warranty will be binding on Southwire. If the product needs to be serviced, please contact the Customer Service Department at 855-SWTOOLS (855-798-6657) to obtain a return authorization from Southwire. The sender is responsible for all shipping, freight, insurance, and packaging costs associated with sending a product to Southwire. Southwire will not be responsible for lost or damaged products returned for service or returned under this warranty. All products returned to Southwire under this warranty should be mailed to:

Southwire Tools & Assembled Products Division
840 Old Bremen Road
Carrolton, GA 30117
Phone Number: 1.855.SW.TOOLS

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