

Frequently Asked Questions

Does this stop shipment affect the CPANL™ fixture?

No, only the ceiling surface mount kit (CFMK) accessories for the CPANL fixture are affected.

What do I do with CFMKs on the distributors' shelves?

We recommend a return authorization (RA) request be submitted to your Acuity Brands Lighting post sales team and to order replacement kits.

What do I do with my CFMKs that are already installed?

We recommend the [supplemental installation instructions](#) be used to verify the CFMK kits are installed and functioning properly. If issues are identified, contact your Acuity Brands Lighting post sales team to coordinate replacement CFMK kits.